

Certification of completion and Internet Cookies

You are probable having trouble receiving your certification of completion because you did not enter your email address on the introduction page. If you are accessing the AET for the first time and you did not see the introduction page, you must delete the internet cookies, exit and then restart the training.



Delete Cookies in Internet Explorer

How to delete cookie files:

1. Open Internet Explorer and click on the **"Tools"** menu.
2. In the "Tools" menu, click on **"Internet Options"**.
3. The Internet Options pop-up window appears.
4. Under the General Tab select the **"Delete Cookies"** button.
5. Delete cookies by clicking **"OK"**.

Select the **"Delete Files"** button to clear the Internet cache. Make sure to check the box to "Delete all offline content"..



Delete Cookies in Firefox

How to delete cookie files:

1. Open Firefox and click on the **"Tools"** menu.
2. In the "Tools" menu, click on **"Options"**.
3. The Options pop-up window will open.
4. From along the left side of the window, select the **"Privacy"** icon. This displays the Privacy Settings in the right side of the window.
5. The option to erase the temporary Internet file **"Cookies"** is near the bottom of the list.
6. Click **"Clear"** to delete cookies.

Delete all temporary Internet files by selecting the **"Clear All"** button.